



Welsh Ambulance Services NHS Trust

Behind the Headlines

August 2020

Operations in numbers



37,542

999 incidents in July 2020



37,283

completed NEPTS* journeys in July 2020



61,507

calls to 111 and NHSDW* in July 2020

8%

decrease from July 2019

39%

decrease from July 2019

34%

increase from July 2019

62.8%

conveyance rate

16%

increase from June 2020

3%

increase from June 2020

3,584

Covid-19 incidents

447

Covid-19 patients

*Non-Emergency Patient Transport Service

*NHS Direct Wales

Social media performance



680

new followers

518,674

post reach

4,706

page views

45,318

post engagements



207

new followers

347k

tweet impressions

4,830

profile visits


858

mentions

Social media highlight of the month

Welsh Ambulance Services NHS Trust
Published by Rachel Watling (admin) [?] · 8 July · 🌐

A 'larger than life' Swansea paramedic who died of Covid-19 has been honoured by his friends and colleagues. Gerallt Davies MBE died in April after contracting the virus. Today, a rapid response car has been dedicated in his memory. Full story: bit.ly/3gAchab



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111,549 People reached 26,918 Engagements [Boost post](#)

Top Tweet earned 58K impressions

A 'larger than life' Swansea paramedic who died of Covid-19 has been honoured by his friends and colleagues. Gerallt Davies MBE died in April after contracting the virus. Today, a rapid response car has been dedicated in his memory. Full story: bit.ly/3gAchab pic.twitter.com/2e0IHujaGK



👍 14 🔄 135 ❤️ 891



Positive queries

47

Neutral queries

0

Negative queries

media
interview
requests

WAST mentions in the media

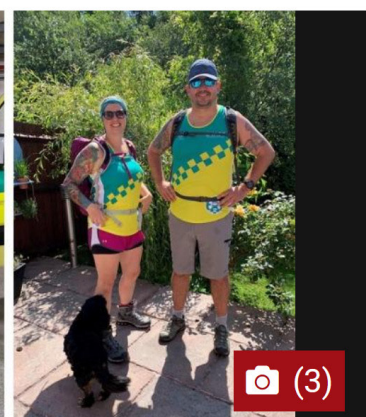
press
releases
published

internal
pieces
published

Coverage highlights



By Brooke Boucher | [@ArgusBBoucher](#)
Reporter



earwax.

Most read **Commented**

communities worst



➤ **Woman arrested**
image of baby 'be
strangled' is post

Philip Spiteri and Ed Downing have been praised for their actions

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27th July

By [Aaliyah Rugg](#) | [@Aaliyahrugg1](#)

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