














NEPTS – Non-Emergency Patient Transport

Patient Mobility Categories and Description

Mobility	Category and Description		
<p>Walking Case (T1) Suitable for Voluntary Car Service</p> 	<p>The patient can walk unaided or requires minimal assistance to the ambulance or the ambulance car, even if the patient requires a chair from/to the ward/department. The patient will need to manage the steps up in to the vehicles with minimal assistance and will travel en route in a sitting position requiring the attention of a driver only. Travel could be undertaken in a car or an ambulance. This mobility must not be used for patients with memory problems e.g. dementia that requires constant supervision.</p>		
<p>Walking Case (C1)</p> 	<p>The patient can walk unaided or requires minimal assistance to or from the ambulance or the ambulance car, even if the patient requires a chair from/to the ward/department. The patient will need the assistance of 1 Ambulance Care Assistant and will not be suitable to travel in a taxi or volunteer car. This mobility must not be used for patients with memory problems e.g. dementia that requires constant supervision.</p>		
<p>Chair Case (C2)</p> 	<p>The patient cannot walk and requires the assistance of two ambulance staff to either transfer between two chairs or needs to be carried on/off the ambulance or the patient can walk and requires constant supervision. The category is suitable for patients whose physical or mental health requires them to have the attention of two staff. This mobility can be used for ambulatory patients with memory problems e.g. dementia that requires constant supervision</p>		
<p>In Own Wheelchair (Solo Crew) (C3)</p> 	<p>The patient is in their own manual wheelchair and cannot transfer independently. There is easy access at home and/or at their destination with no steps either to or from the vehicle. The patient requires the attention of a driver only. This mobility must not be used for patients with memory problems e.g. dementia that requires constant supervision. If the patient has a requirement to travel in an electric wheelchair, this must be booked as a C5.</p>		
<p>In Own wheelchair (Double Crew) (C4)</p> 	<p>The patient is in their own wheelchair and there are steps at home and/or at their destination. The patient must have a medical need to travel in their own wheelchair and will need to remain in their chair for the duration of the journey. If the patient has a requirement to travel in an electric wheelchair, this must be booked as a C5. This mobility can be used for non-ambulatory elderly patients with memory problems e.g. dementia that requires constant supervision.</p>		
<p>Electric Wheelchair (C5)</p> 	<p>The patient is in their own electric wheelchair (this must be indicated at the time of booking) and will require a double crew for their first journey. A risk assessment should be carried out on the first conveyance to establish if a single or double crew is required. This mobility can only be conveyed in suitable vehicles. This mobility must not be used for patients with memory problems e.g. dementia that requires constant supervision unless a double crew is requested.</p>		
<p>Stretcher patient (C6)</p> 	<p>The patient must have a medical need to travel on a stretcher. As stretchers cannot be lifted, there must be level access at home and at the destination or the patient will need to be transferred into a carry chair. This mobility can be used for patients with memory problems e.g. dementia that requires constant supervision.</p>		
<p>Transport for Children</p> 	<p>In addition to the mobility categories above all children under the age of 18 years of age should be conveyed with an adult escort. The Patient Transport Service Booking Line must be informed of the child's height and age at the time of the booking, as the patient may require the use of an appropriate car seat.</p>		
	<p>Please note that any additional information that impacts upon the patients whilst they are being transported needs to be provided to us, this includes information on their medical condition, if the patient is infectious, whether the patient has a medical requirement to travel alone, and if they require oxygen, whether there are access issues, this information must be provided at the time of booking. We must be informed if a patient is infectious as this may impact upon the availability and type of resource. Bariatric Requirement- Patients who require bariatric equipment, must be discussed with us prior to transport arrangements being made. Patients who have a DNAR requirement must be discussed with us prior to transport arrangements being made</p>		
<p>Patients Property</p> 	<p>All patients transported by the Welsh Ambulance Services NHS Trust Patient Care Services Department will be allowed one item of personal belongings during their journey. The item must not be any larger than the size of the Hospital property bag.</p>	<p>Escorts</p> 	<p>In accordance with the WAG eligibility criteria an escort should only be booked if it is clinically necessary for the patient to be accompanied during the journey. Should the patient be admitted then the Ambulance Service is not obliged to return the escort. The hospital pays the same price for an escort as a patient.</p>