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Ymddiriedolaeth Brifysgol GIG
Gwasanaethau Ambiwylans Cymru
Welsh Ambulance Services
University NHS Trust

Cadeirydd
Chair: Colin Dennis

Prif Weithredwr
Chief Executive: Jason Killens

Your Contact: Trish Mills
Our Ref: 05425

24 March 2025

Dear,

Request for information under the Freedom of Information Act 2000.

Thank you for your request which was received on 20 February 2025.

For ease of reference your request is set out below.

1. Defibrillator Activation

- What is your **standard process** for activating a **public access defibrillator (cPAD)** when a 999 call reports a suspected cardiac arrest?
If a Public access defibrillator is identified within 500 meters of a cardiac arrest our Computer Aided Dispatch (CAD) system informs the call handler who will inform the caller if there is another person there to go and get the PAD and give them the location and any code for the defibrillator.
- How is the location of the nearest defibrillator determined, and how is this information communicated to the caller or bystanders?
It's an automated system within the CAD system which alerts the call taker. The call taker will ask if there is another person apart from the caller able to go and get the defibrillator and give the location.
- What is the **activation radius** used to identify and recommend a defibrillator? Does this differ between urban and rural areas?
500 meter radius and no there is no difference between rural and urban areas.

Mae'r Ymddiriedolaeth yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg, ac na fydd gohebu yn Gymraeg yn arwain at oedi

The Trust welcomes correspondence in Welsh or English, and that corresponding in Welsh will not lead to a delay

www.ambulance.wales.nhs.uk

Pencadlys Rhanbarthol
Ambiwylans

Regional Ambulance
Headquarters

Tŷ Elwy
Ffordd Richard Davies
Parc Busnes Llanellwy/
St Asaph Business Park
Sir Ddinbych/Denbighshire
LL17 0LJ

Ffôn/Tel 01745 532900

2. Use of GoodSAM

- Does your service integrate **GoodSAM responders** into the emergency response process for suspected cardiac arrests?
Yes
- When an activation occurs, does the system send an alert to **all** GoodSAM responders within the activation radius, or is there a selective process?
It sends to the closest three responders within a 500 meter radius and it is to all GoodSAM responders.
- If your service does not alert all available GoodSAM responders, are there any plans to **expand** this functionality in the future?
We alert to all registered GoodSAM responders.

3. Bleed Kit Activation & AACE Guidance

- Are **public-access bleed control kits** integrated into your **999 emergency response** system?
They are integrated into our CAD system.
- If so, how does your service identify and activate a public bleed kit when responding to an incident involving severe bleeding?
Our CAD system identifies reported bleed kits sites with in 500 meter radius.
- Does your service follow the **Association of Ambulance Chief Executives (AACE) guidance** on public bleed kits?
With the exception of taking a feed from the GoodSAM application due to conflicts with current reporting systems.
- Are there **any plans** to enhance public awareness or access to bleed kits in your region?
We have no plans at this moment as we are looking at the process of the call taker advice to be given.

If you would like any further information, or if you would like to discuss the response in order to gain a better understanding of the data being presented, please do not hesitate to contact me by email FOI.amb@wales.nhs.uk.

Under the Freedom of Information Act, I am required to inform you that if you are not satisfied with this response, you have the right to appeal in writing to the Trust at the above address or by emailing me at the address above.

I would advise you that if you remain dissatisfied with the way in which your request has been handled, you have the right to complain to the Information Commissioner who can be contacted at the Information Commissioner's Office, 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone 02920 678400.

Yours sincerely

C Jones

pp

Trish Mills

Director of Corporate Governance/Board Secretary