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Ymddiriedolaeth Brifysgol GIG
Gwasanaethau Ambiwylans Cymru
Welsh Ambulance Services
University NHS Trust

QUALITY, PATIENT EXPERIENCE AND SAFETY COMMITTEE HIGHLIGHT REPORT TO BOARD

This report provides the Board with key escalation and discussion points at the last Committee meeting. A full list of items discussed appears at the end of the report to enable members to raise any questions to the Chair which have not been drawn out in the report.

The papers for this meeting can be found by following this [link](#) to the Committee page on the Trust website.

Trust Board Meeting Date	26 June 2025
Committee Meeting Date	13 June 2025 – Extraordinary Meeting
Chair	Bethan Evans

KEY ESCALATION AND DISCUSSION POINTS

ALERT

(Alert the Board to areas of attention)

1. Nil

ADVISE

(Detail any areas of on-going monitoring, approvals, or new developments to be communicated)

2. The committee held an extraordinary meeting to receive the **2024/25 Duty of Quality Annual Report** for endorsement ahead of approval at Trust Board on 26 June 2025.
3. The report ensures the requirements of the Duty of Quality statutory guidance 2023 are met and describes the Trust's compliance against the duty itself and its ambition for the years ahead. The annual report summarises the Trust's quality improvement progress across the 12 Health and Care Quality Domains during 2024/25; noting progress to improve the quality of our services and population outcomes and sets out the Trust's intentions for 2025/26.
4. The critical role of digital data was emphasised with the focus on building strong foundations for digital and data capabilities which are essential for supporting clinical practice and transformation. There is a plan to promote and make Equality, Diversity and Inclusion related intelligence more accessible through the duty of quality web page.
5. The launch of the Quality Hub and new tools like Simply Do and Life Qi will support improvement journeys, planning, and reporting and highlights that these initiatives are part of the effort to build QI capacity across the Trust. A key focus for the next year is on local and national partnership, collaboration and co-production.



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6. The Committee noted that whilst the Duty of Candour reporting will be incorporated into the Annual Putting Things Right Report for 2024/25, which will be published in October, the Duty of Quality report content is aligned with this activity as it helps the Trust hear the citizen's voice and produces opportunities to learn and drive improvement. The annual report has been produced using Sway to ensure the Trust meets its accessibility requirements when published on the website.
7. Four annexes to the report provide additional context and documentation related to the Duty of Quality Annual Report and statutory guidance.

ASSURE

(Detail here any areas of assurance the Committee has received)

8. Nil.

RISKS

9. Nil.

COMMITTEE AGENDA FOR MEETING

Duty of Quality Annual Report 2024/25		
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COMMITTEE ATTENDANCE

NAME	9 MAY 2025	13 JUN 2025	5 AUG 2025	4 NOV 2025	3 FEB 2026
Bethan Evans (Chair)					
Ceri Jackson					
Rhiannon Beaumont-Woods					
Liam Williams					
Andy Swinburn					
Lee Brooks	Peter Brown				
Rachel Marsh					
Jonny Sammut	Keith Williams				
Trish Mills		Juile Boalch			
Mark Marsden					
Hugh Parry					
Henry Garrard					

	Attended
	Deputy attended
	Apologies received
	No longer member