



Welsh Ambulance Services NHS Trust

Behind the Headlines

September 2023

Operations in numbers



35,834

999 incidents in August 2023



49,687

non-emergency journeys in August 2023



83,888

calls to NHS 111 Wales in August 2023

Our crews attended **3,938** immediately life-threatening Red calls in August 2023

1,114 incidents attended by Community First Responders, 15% more than last month

3% fewer calls were made to NHS 111 Wales compared to July 2023

Our emergency service transported **14,834 patients** to hospital in August 2023



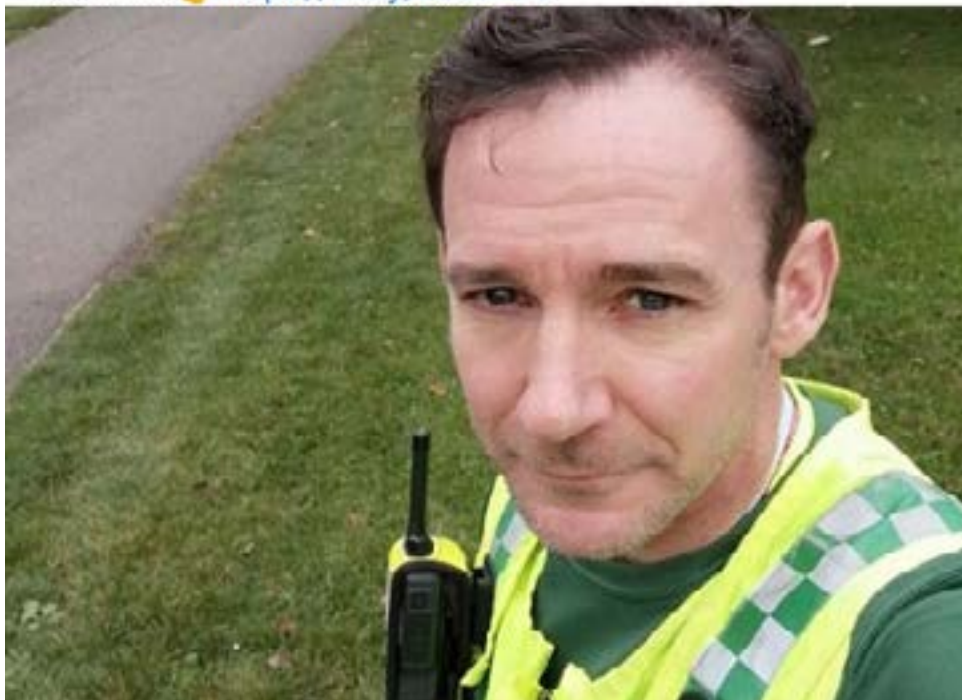
3,686 journeys completed by Volunteer Car Service Drivers, 3% more than last month



59% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Welsh Ambulance Services NHS Trust
Published by Rachel Watling · 7 August · 🌐
Paramedic Ian Jones, who has been diagnosed with melanoma urging others to recognise the signs and symptoms, while clog and fellow Welsh Ambulance Service worker, Andrew Jones, on fundraising mission for [Velindre Cancer Centre](#) to support him
Read the full story here 📄 <https://bit.ly/3KumZ3g>
To donate 📄 <https://bit.ly/3Os8AFU>



Welsh Ambulance
@WelshAmbulance
🌟 Voting is NOW open in four categories in the WAST Awards 2023, including Team of the Year, Inspiring Others, Great Listener and People's Choice. 🌟
Please read the nominations and cast a vote before the closing date which is 11.59pm on Tuesday 15 August 📄 bit.ly/3qdsb4j



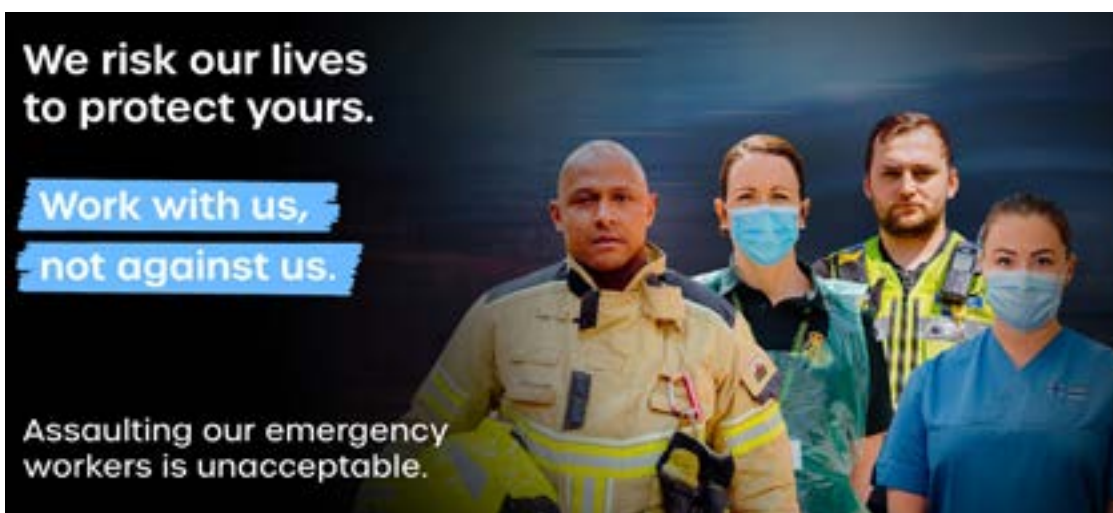
Campaigns

Mae Brechu yn achub bywydau
Vaccination saves lives

We risk our lives to protect yours.

Work with us, not against us.

Assaulting our emergency workers is unacceptable.



Social media performance



82,794
post reach

10,073
page visits

30
new likes



17
new followers

3,500
profile visits

101k
tweet impressions

200
mentions

Media activity

0

Positive queries

65

Routine queries

6

Negative queries

3

media
interview
requests

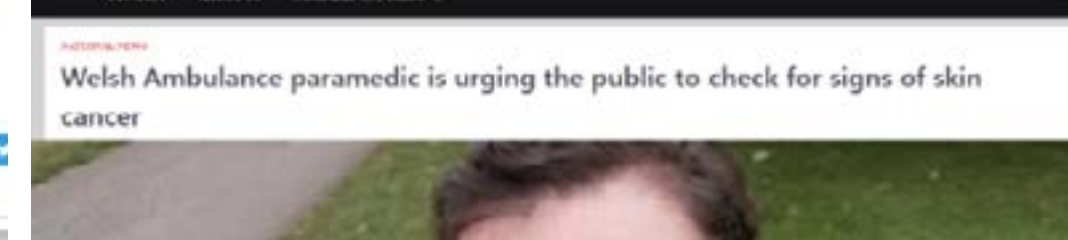
4

press
releases
published

76

internal
pieces
published

Coverage highlights



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk