

## Welsh Ambulance Services NHS Trust **Behind the Headlines June 2023**

**Operations in numbers** 48,570 94,579 35,855 calls to NHS 111 Wales non-emergency 999 incidents in May journeys in May 2023 in May 2023 2023 4% fewer 949 Our crews attended incidents attended 4,002 calls by Community First immediately lifewere made to NHS Responders, threatening Red calls 111 Wales compared 17% more than last in May 2023 to April 2023 month

## Our emergency service transported 16,176 patients to hospital in May 2023



3,562 journeys completed by Volunteer Car Service Drivers, 1% fewer than last month



60% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

## Social media posts of the month

Our very own Ellen Edwards was invited to the Florence Nightingale Commemoration Service, marking the first UK ambulance service nurse. to walk in the procession.

A proud moment for #TeamWAST

#### Read more https://bit.ly/3BCCwtb



We're delighted to have introduced Penthrox into our suite of pain-relieving drugs.

In a UK ambulance service first, our volunteers are also being trained to administer the drug, which is used to help patients with a traumatic injury, like a fracture // bit.ly/3nOUgy1 pic.twitter.com/FfTr6YL81L



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Campaigns



Mae Brechu yn achub bywydau **Vaccination saves lives** 

We risk our lives





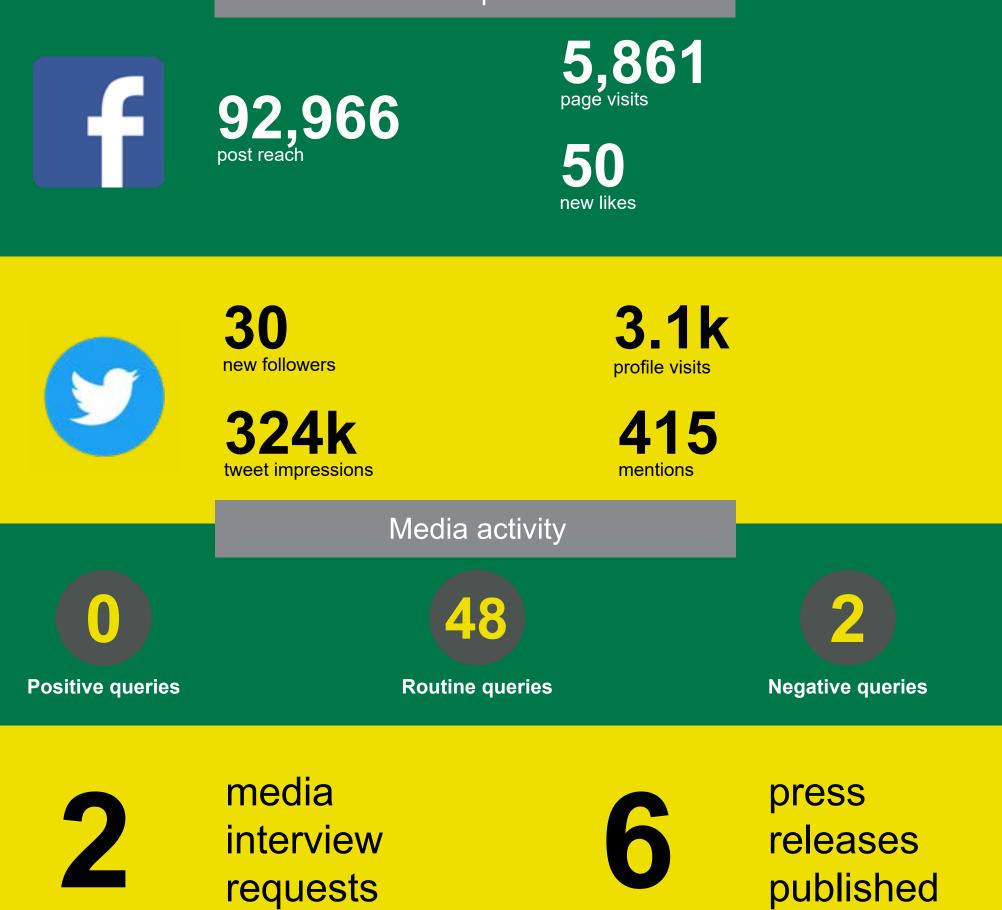
www.ambulance.wales.nhs.uk







Social media performance

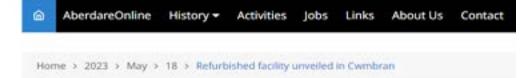


96

internal pieces published

#### Coverage highlights





### Refurbished facility unveiled in Cwmbran

A Team @ AberdareOnline 📋 18 May 2023 🖓 0 🖽 Welsh Ambulance Service

## Chepstow Beacon

HOME NEWS SPORT WHAT'S ON SEND YOUR STORY SUBSCRIPTION MORE

#### Welsh Ambulance Service Dementia Team wins Hero award





#### Welsh Ambulance Service introduces fast-acting new pain relief

The drug can be self-administered by patients enabling the crew to focus on delivering treatment and taking patients promptly to hospital

👔 🕑 💿 😗 🚍 😳 22 May 2023



## #freepress 🖗

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#### Welsh Ambulance Service to host board meeting next week



## **Carmarthenshire News Online**

Local and National News for Carmarthenshire

#### NATIONAL NEWS

#### Ambulance nurses attend prestigious service

🛓 Alian Hearns 🕜 httay 191, 2023

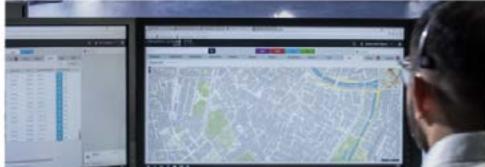


## Wrexham.com

#### Vrexham.com > News

Posted: Pri 12th May 2023

New control room technology helping Welsh Ambulance Service respond to 999 calls





# We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk

www.ambulance.wales.nhs.uk





