



Welsh Ambulance Services NHS Trust

Behind the Headlines

June 2023

Operations in numbers



35,855

999 incidents in May 2023



48,570

non-emergency journeys in May 2023



94,579

calls to NHS 111 Wales in May 2023

Our crews attended **4,002** immediately life-threatening Red calls in May 2023

949 incidents attended by Community First Responders, 17% more than last month

4% fewer calls were made to NHS 111 Wales compared to April 2023

Our emergency service transported **16,176 patients** to hospital in May 2023



3,562 journeys completed by Volunteer Car Service Drivers, 1% fewer than last month



60% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Our very own Ellen Edwards was invited to the Florence Nightingale Commemoration Service, marking the first UK ambulance service nurse to walk in the procession.

A proud moment for #TeamWAST

Read more <https://bit.ly/3BCCwtb>



We're delighted to have introduced Pentrox into our suite of pain-relieving drugs.

In a UK ambulance service first, our volunteers are also being trained to administer the drug, which is used to help patients with a traumatic injury, like a fracture bit.ly/3nOUgy1 pic.twitter.com/FFTr6YL81L



44 81 590

Campaigns



Mae Brechu yn achub bywydau Vaccination saves lives

We risk our lives to protect yours.

Work with us, not against us.

Assaulting our emergency workers is unacceptable.



Logo: GIG NHS, Ymddiriedolaeth GIG, Gynorthweddus Antibioffws Cymru, Welsh Ambulance Services NHS Trust, GoodsAM (nhs.uk)

HELP SAVE A LIFE WITH **GOODSAM**

Social media performance



92,966
post reach

5,861
page visits

50
new likes



30
new followers

3.1k
profile visits

324k
tweet impressions

415
mentions

Media activity

0

Positive queries

48

Routine queries

2

Negative queries

2

media
interview
requests

6

press
releases
published

96

internal
pieces
published

Coverage highlights



Refurbished facility unveiled in Cwmbran



Welsh Ambulance Service to host board meeting next week



Carmarthenshire News Online

Local and National News for Carmarthenshire

NATIONAL NEWS

Ambulance nurses attend prestigious service

4628 views · Today 11th JUL 23



Wrexham.COM

Wrexham.com · News

Posted: Fri 12th May 2023

New control room technology helping Welsh Ambulance Service respond to 999 calls



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk