



Welsh Ambulance Services NHS Trust

Behind the Headlines

July 2023

Operations in numbers



34,393

999 incidents in June 2023



50,091

non-emergency journeys in June 2023



79,338

calls to NHS 111 Wales in June 2023

Our crews attended

4,018

immediately life-threatening Red calls in June 2023

822

incidents attended by Community First Responders, 13% fewer than last month

16% fewer calls

were made to NHS 111 Wales compared to May 2023

Our emergency service transported

15,448 patients

to hospital in June 2023



3,580

journeys completed by Volunteer Car Service Drivers, 1% more than last month



60% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Tanya Astbury, an Emergency Medical Technician is taking on the Llanrwst Sprint Triathlon to raise money for the [Ronald McDonald House Charities United Kingdom](#), who provided her and her husband with free accommodation while their son was in hospital.

Read more <https://bit.ly/3Xx4IYm>

Donate <https://bit.ly/446r3hX>

A paramedic who was assaulted by a patient has laid bare the physical and emotional impact on his health.

Rhys' broken wrist meant he couldn't drive or play with his children, and he subsequently developed anxiety.

Rhys' story: tinyurl.com/2eur7tuy

#WithUsNotAgainstUs
pic.twitter.com/kSFYb86g8n



Campaigns

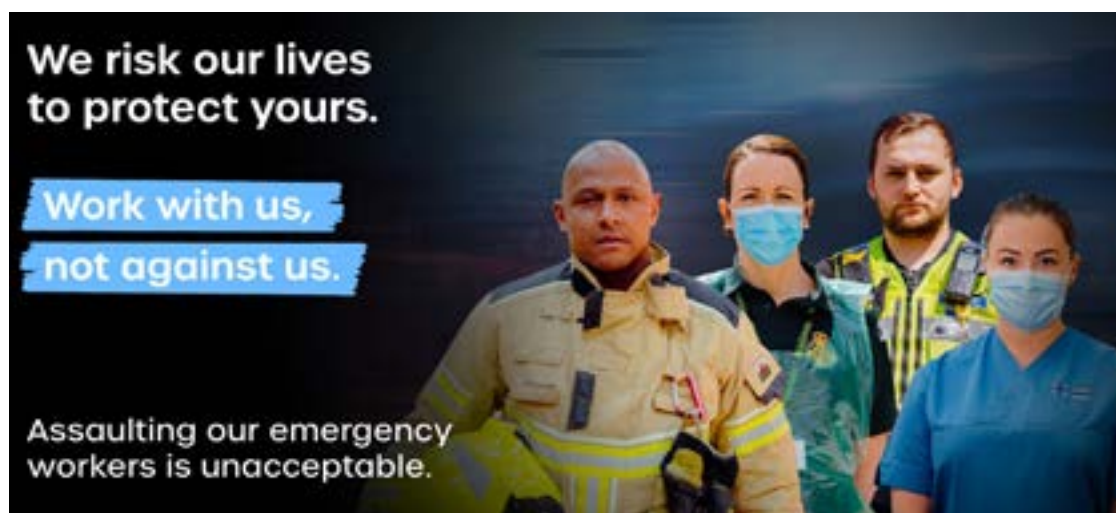


Mae Brechu yn achub bywydau
Vaccination saves lives

We risk our lives to protect yours.

Work with us, not against us.

Assaulting our emergency workers is unacceptable.



Social media performance



64,443
post reach

8,556
page visits

22
new likes



92
new followers

5,558
profile visits

218k
tweet impressions

854
mentions

Media activity

0

Positive queries

54

Routine queries

0

Negative queries

0

media
interview
requests

12

press
releases
published

111

internal
pieces
published

Coverage highlights

Wrexham.COM

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Posted: Tue 20th Jun 2023

NHS '111 press 2' a "big step forward" for access to urgent mental health support



SWANSEA BAY NEWS
SWANSEABAYNEWS.COM

Staff thanked for their care towards respected paramedic

Family and friends of a respected paramedic who passed away with Covid have generously given...

Share this: [Twitter](#) [Facebook](#) [LinkedIn](#) [WhatsApp](#) [Email](#)

Published 7 days ago on 29th June 2023
By Editor



Welsh paramedics join TT motorsport festival



Paramedic calls for body-worn cameras in Welsh Ambulance Service after being punched by patient

WALES | HEALTH | WELSH AMBULANCE SERVICE | PARAMEDICS | Friday 16 June 2023 at 1:40pm

Katie Fenton
Health reporter, ITV Wales News



Welsh Government gives health boards millions to roll out new mental health phone line

WALES | HEALTH | WELSH NHS | MENTAL HEALTH | Tuesday 20 June 2023 at 12:19pm



RAF Valley joins the Welsh Ambulance Service volunteering team



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk