



Welsh Ambulance Services NHS Trust

Behind the Headlines

October 2022

Operations in numbers



34,949

999 incidents in September 2022



45,619

non-emergency journeys in September 2022



70,492

calls offered by NHS 111 Wales in September 2022

Our crews attended **3,561** immediately life-threatening Red calls in September 2022

893 incidents attended by Community First Responders, 3% more than last month

7% fewer calls were made to 111 NHS Wales compared to August 2022

Our emergency service transported **12,722 patients** to hospital in September 2022



3,592 journeys completed by Volunteer Car Service Drivers, 8% fewer than last month



81% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Welsh Ambulance Services NHS Trust
24 September at 12:00 · 🌐

The role is an integral link in the chain of life. Good listening and keyboard skills are essential, as you will be required to input details and accurately. The environment can be pressurised, but if you are up for the challenge, apply now 🙌 <https://bit.ly/3R76HxQ>

A [@RoyalMarines](#) reservist inspired by his work with the Welsh Ambulance Service during Covid-19 has joined us full time.

Dominic Hardware joined [#TeamWAST](#) as an Urgent Care Assistant and is now pursuing a career as a paramedic.

Full story: bit.ly/3Rmn2it
pic.twitter.com/O8tpK9O7U8

OPPORTUNITY
WAST is looking for 999 call handlers in:

Llanfairfechan
Carmarthen
Cwmbran



👍❤️ 35 23 comments 228

Campaigns

Mae Brechu yn achub bywydau
Vaccination saves lives

GIG NHS Cwmbran/Phasi Ambulans Cymru Welsh Ambulance Service NHS Trust GoodSAM

HELP SAVE A LIFE WITH GOODSAM

Social media performance



253,585
post reach

2,959
page visits

57
new likes



131
new followers

23.2k
profile visits

123k
tweet impressions

449
mentions

Media activity

0

Positive queries

52

Routine queries

2

Negative queries

0

media
interview
requests

9

press
releases
published

78

internal
pieces
published

Coverage highlights



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk