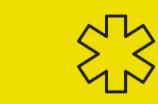


Welsh Ambulance Services NHS Trust

Behind the Headlines October 2021

Operations in numbers



42,722

999 incidents in September 2021



47,315

completed nonemergency journeys in September 2021



116,653

calls to 111 and NHS Direct Wales in September 2021

Our crews attended

3,912 immediately lifethreatening Red calls Our non-emergency teams transported

658 Covid-19

positive patients in September 2021 representing a

34% increase from August 2021

We received 2% more calls to 111 and NHS Direct Wales compared to August 2021

4,450 calls from patients with breathing problems



incidents attended by

Community First Responders, 33% higher than last month



69.3% of calls

received through 111 and NHS Direct Wales were outside of 8.00am-6.30pm

Our emergency services transported

14,487 patients to hospital in September 2021



4,395 journeys

completed by Volunteer Car Service Drivers, 8% lower than last month



4,660

calls made to 111 and **NHS Direct Wales** were referred to 999 in September 2021

Social media posts of the month



Welsh Ambulance Services NHS Trust 6 September - 6

We had a 999 call roughly every 40 seconds this weekend.

With temperatures in Wales set to hit 28°C tomorrow, we're asking the public to take precautions, especially those with pre-existing heart or respiratory conditions.

Full story 👉 https://bit.ly/2X3gBKN... See more



Sep 2021 - 30 days

TWEET HIGHLIGHTS

Top Tweet earned 28.8K impressions

We had a 999 call roughly every 40 seconds this weekend.

With temperatures in Wales set to hit 28°C tomorrow, we're asking the public to take precautions, especially those with preexisting heart or respiratory conditions.

Full story / bit.ly/2X3gBKN

#HelpUsHelpYou pic.twitter.com/nY6XQDRtpl



When you boost this post, you'll show it to more people.

66,346 People reached

2.017 Engagements

Boost post

🗘 🕽 👺 Kay Arthur, Elaine Hastie and 19 others

1 Comment 92 shares

@welshambulanceservice







203

498,363 post reach

4,166 page views

31,726 post engagements



263

278k tweet impressions 17.5k

profile visits

545 mentions

Media activity

Positive queries

Routine queries

Negative queries

media interview requests

66

WAST mentions in the media

press releases published

internal pieces published

Rhyl, Prestatyn

Coverage highlights

News Sport Lifestyle Get Involved

WALES' WEEKLY NEWSPAPER OF THE YEAR Get Involved Sport Lifestyle

20th September

24th September

Advice given after Welsh Ambulance Service Welsh Ambulance Service confirms more receives more than 30,000 calls about falls ambulances on the way for Powys



Sign In

Today



@ElganPowysLDR Paramedic urges people to only call 999 in an

WALES HEALTH Monday 27 Septemb

the Leader



emergency as service faces 'tidal wave' of patients

Welsh Ambulance Services share a ahead of end of summer heatwave

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By Matthew Chandler | 9 @chandler98_

News Opinion Sport Culture Lifestyle UK > UK politics Education Media Society Law Scotland Wales







WalesOnline







The shocking scenes at a Welsh hospital where ambulances are piled up and patients say they are waiting up to 18 hours to be seen

The health board said the department at the Grange had 'experienced unprecedented demand over recent weeks due to high levels of very poorly people'



o drive ambulances and decontaminate me since pandemic began

We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email

was.communications@wales.nhs.uk