



Welsh Ambulance Services NHS Trust

Behind the Headlines

November 2021

Operations in numbers



43,574

999 incidents in October 2021



45,724

completed non-emergency journeys in October 2021



120,933

calls to 111 and NHS Direct Wales in October 2021

Our crews attended

4,121

immediately life-threatening Red calls

Our non-emergency teams transported

752 Covid-19

positive patients in October 2021 representing a

14% increase from September 2021

We received

4% more calls

to 111 and NHS Direct Wales compared to September 2021

6,697

calls from suspected Covid-19 patients



1,417

incidents attended by Community First Responders, 7% lower than last month



71.2% of calls received through 111 and NHS Direct Wales were outside of 8.00am-6.30pm

Our emergency services transported

14,813 patients

to hospital in October 2021



4,478

journeys completed by Volunteer Car Service Drivers, 2% higher than last month



4,810

calls made to 111 and NHS Direct Wales were referred to 999 in October 2021

Social media posts of the month

Welsh Ambulance Services
6 October · 🌐

A man who assaulted a paramedic and left him with life-changing injuries has been handed a suspended prison sentence.

His victim, long-serving paramedic Dylan Lloyd Davies, has spoken out about the "frightening" attack.

Full story: <https://bit.ly/3ae8OVs...> See more

Oct 2021 · 31 days

TWEET HIGHLIGHTS

Top Tweet earned 355K impressions

A woman thought her husband was snoring – but he was having a cardiac arrest in his sleep. As their toddler slept next door, Jennifer Dunne gave CPR to 39-year-old Geraint which saved his life. Now they're urging everyone to learn the skill. Full story

bit.ly/3ioNpFI
pic.twitter.com/bHf6pGCe9c



18 replies · 256 retweets · 769 likes



Get more likes, comments and shares
When you boost this post, you'll show it to more people.

51,634
People reached

10,443
Engagements

Boost post

Social media performance



201
new followers

501,395
post reach

5,534
page views

51,626
post engagements



295
new followers

865k
tweet impressions

21.1k
profile visits

1,128
mentions

Media activity

1

Positive queries

29

Routine queries

18

Negative queries

17 media interview requests

62 WAST mentions in the media

9 press releases published

124 internal pieces published

Coverage highlights

WalesOnline
Paramedic left with life-changing injuries after being attacked while attending 999 call



NEWS
Armed forces to help Welsh Ambulance Service as drivers



itv NEWS
Wife woken up by 'snoring' husband ends up saving his life



Welsh Ambulance Service appoints first dedicated palliative care paramedics in Swansea

The new paramedics will take up their posts in November within Swansea Bay Health Board
© 11 October 2021



28 Oct 2021

On the road with the Welsh Ambulance Service facing intense pressure

The Guardian
News website of the year



Wales
'You can queue for a whole shift': the crisis facing Welsh ambulance crews

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