



Welsh Ambulance Services NHS Trust

Behind the Headlines

May 2023

Operations in numbers



33,458

999 incidents in April 2023



43,252

non-emergency journeys in April 2023



98,428

calls to NHS 111 Wales in April 2023

Our crews attended

3,803

immediately life-threatening Red calls in April 2023

809

incidents attended by Community First Responders, 14% fewer than last month

6% more calls

were made to NHS 111 Wales compared to March 2023

Our emergency service transported

14,401 patients

to hospital in April 2023



3,609

journeys completed by Volunteer Car Service Drivers, 11% fewer than last month



63% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Kirsten Morrissey, who had a cardiac arrest when she was 16 years old, has reunited with the ambulance crews who helped save her life. Since the emergency, the family have raised hundreds for charity. Read more <https://bit.ly/3mEwUL4>



We're currently recruiting Volunteer Community First Responders in the Cardiff and Vale Health Board area.

If you've ever considered volunteering for the Trust, this opportunity may be perfect for you.

Learn more here: ambulance.nhs.wales/get-involved/wales

Applications close 23 April 2023. pic.twitter.com/lpaRpUCXeT



18 replies 29 likes

Campaigns



Mae Brechu yn achub bywydau Vaccination saves lives

We risk our lives to protect yours.

Work with us, not against us.

Assaulting our emergency workers is unacceptable.



Social media performance



79,957
post reach

2,656
page visits

50
new likes



42
new followers

4.8k
profile visits

137k
tweet impressions

549
mentions

Media activity

0

Positive queries

35

Routine queries

0

Negative queries

0

media
interview
requests

6

press
releases
published

61

internal
pieces
published

Coverage highlights



Welsh Ambulance worker completes London Marathon to raise funds for the charity that saved her dad's life



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Cardiac arrest survivor meets paramedic who saved her

12 April



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