

Welsh Ambulance Services NHS Trust

Behind the HeadlinesMay 2023

Operations in numbers



33,458999 incidents in April 2023



43,252

non-emergency journeys in April 2023



98,428

calls to NHS 111 Wales in April 2023

3,803
immediately lifethreatening Red calls
in April 2023

809

incidents attended by Community First Responders, 14% fewer than last month

6% more calls

were made to NHS 111 Wales compared to March 2023

Our emergency service transported

14,401
patients
to hospital in
April 2023





3,609
journeys
completed
by Volunteer
Car Service
Drivers, 11%
fewer than last
month



63% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month

Kirsten Morrissey, who had a cardiac arrest when she was 16 years old, has reunited with the ambulance crews who helped save her life.

Since the emergency, the family have raised hundreds for charity.

Read more
https://bit.ly/3mEwUL4



We're currently recruiting Volunteer Community First Responders in the Cardiff and Vale Health Board area.

If you've ever considered volunteering for the Trust, this opportunity may be perfect for you.

Learn more here: ambulance.nhs.wales/getinvolved/w...

Applications close 23 April 2023. pic.twitter.com/lpaRpUCXeT



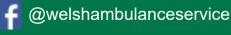
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Campaigns



Mae Brechu yn achub bywydau







79,957 post reach

2,656 page visits

new likes



42 new followers

tweet impressions

4.8k profile visits

mentions

Media activity



Routine queries

Negative queries

media interview requests

press releases published

internal pieces published

hiahliahta





Welsh Ambulance Service unveils new additions to vehicle



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Help protect ambulance resources for those that need us most this Bank Holiday



Cardiac arrest survivor meets paramedic who saved her





ort Welsh ambulance worker at Turkey earthquake



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk