



Welsh Ambulance Services NHS Trust

Behind the Headlines

March 2022

Operations in numbers



34,700

999 incidents in February 2022



43,791

completed non-emergency journeys in February 2022



55,392

calls were answered by a 111 or NHS Direct Wales call handler in February 2022

Our crews attended

2,935

immediately life-threatening Red calls in February 2022

Our non-emergency teams transported

689 Covid-19

positive patients in February 2022 representing a

54% decrease

from January 2022

4% fewer calls

were made to 111 and NHS Direct Wales compared to January 2022

3,532

calls from suspected Covid-19 patients in February 2022



777

incidents attended by Community First Responders, 13% fewer than last month



96% of calls

received through 111 and NHS Direct Wales were outside of 8.00am-6.30pm

Our emergency services transported

13,882 patients

to hospital in February 2022



4,062

journeys completed by Volunteer Car Service Drivers, 4% fewer than last month



3,587

calls made to 111 and NHS Direct Wales were referred to 999 in February 2022

Social media posts of the month

Welsh Ambulance Services NHS Trust

1 February

Today we launch our annual #Defibuary campaign to educate around #CPR and #Defibrillation and help teach the skills that could help you to save a life.

Watch our new training video below and read all about the campaign here <https://bit.ly/3IWru3E>



The defibrillator will tell you step by step what to do,



02:19

Get more likes, comments and shares
When you boost this post, you'll show it to more people.

24,199
People reached

1,302
Engagements

Boost post

TWEET HIGHLIGHTS

Top Tweet earned 9,084 impressions

Today we launch our annual #Defibuary campaign to educate around #CPR and #Defibrillation and teach the skills that could help you to save a life.

Watch our new training video below and read all about the campaign here bit.ly/3IWru3E pic.twitter.com/LNuKZYmsxO



1 39 48

Social media performance



184
new followers

208,048
post reach

2,863
page views

11,260
post engagements



165
new followers

70.9k
tweet impressions

14.6k
profile visits

611
mentions

Media activity

0

Positive queries

8

Routine queries

39

Negative queries

5

media
interview
requests

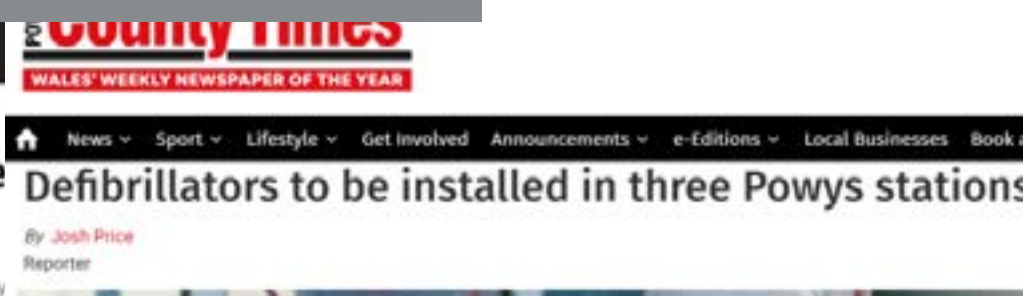
3

press
releases
published

94

internal
pieces
published

Coverage highlights



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk