



Welsh Ambulance Services NHS Trust

Behind the Headlines

June 2021

Operations in numbers



41,565

999 incidents in May 2021



44,354

completed non-emergency journeys in May 2021



83,376

calls to 111 and NHS Direct Wales in May 2021

4,558

calls from suspected Covid-19 patients



Our non-emergency teams transported

143 Covid-19

positive patients in May 2021 representing a

54% decrease

from April 2021

We received

3% more calls

to 111 and NHS Direct Wales compared to April 2021

Our crews attended

3,070

immediately life-threatening Red calls

Our emergency services transported

20,216 patients

to hospital in May 2021



67.9% of calls

received through 111 and NHS Direct Wales were outside of 8.00am-6.30pm

1,469

incidents attended by Community First Responders, 10% higher than last month



4,979

journeys completed by Volunteer Car Drivers, 2% lower than last month



Remember: washing your hands regularly is your most efficient first line of defence against the Covid-19 virus

Social media posts of the month

May 2021 • 31 days

TWEET HIGHLIGHTS

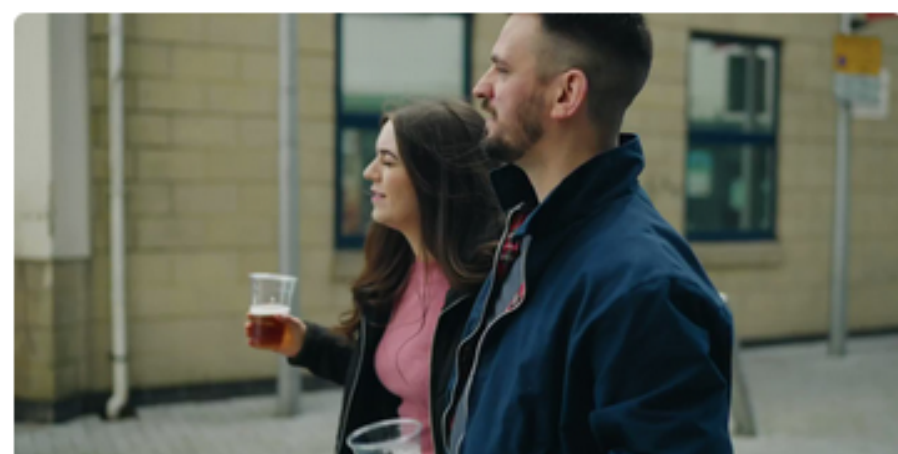
Top Tweet earned 174K impressions

Assaults on emergency workers in Wales are on the rise.


The debt of gratitude we owe to our emergency workers has never been greater, so now more than ever, please treat them with respect.

Full story bit.ly/3y9Onf6

[#WithUsNotAgainstUs](https://twitter.com/bE2lvfLbo)
[pic.twitter.com/bE2lvfLbo](https://twitter.com/bE2lvfLbo)

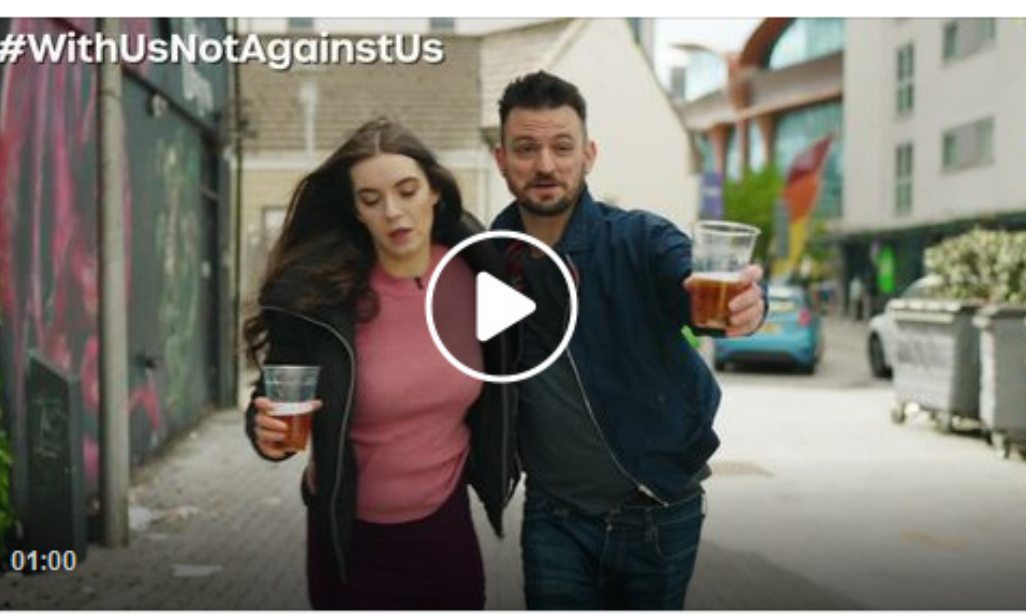


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**Welsh Ambulance Services NHS Trust**
13 May · 🌐

Assaults on emergency workers in Wales are on the rise.
The debt of gratitude we owe to our emergency workers has never been greater, so now more than ever, please treat them with respect.
Read all about our new [#WithUsNotAgainstUs](https://bit.ly/3y9Onf6) campaign here 👉
<https://bit.ly/3y9Onf6>

[#WithUsNotAgainstUs](https://bit.ly/3y9Onf6)






01:00

 **Get more likes, comments and shares**
When you boost this post, you'll show it to more people.

118,400
People reached

11,027
Engagements

Boost post

 300

3 Comments 507 shares

Social media performance



200
new followers

570,511
post reach

6,813
page views

68,335
post engagements



81
new followers

577k
tweet impressions

17.1k
profile visits

747
mentions

Media activity

1

Positive queries

95

Routine queries

4

Negative queries

2

media
interview
requests

55

WAST
mentions in
the media

14

press
releases
published

144

internal
pieces
published

Coverage highlights

BBC

NEWS

Attacks on 999 workers unacceptable, Gwent Police chief says

13 May

itv

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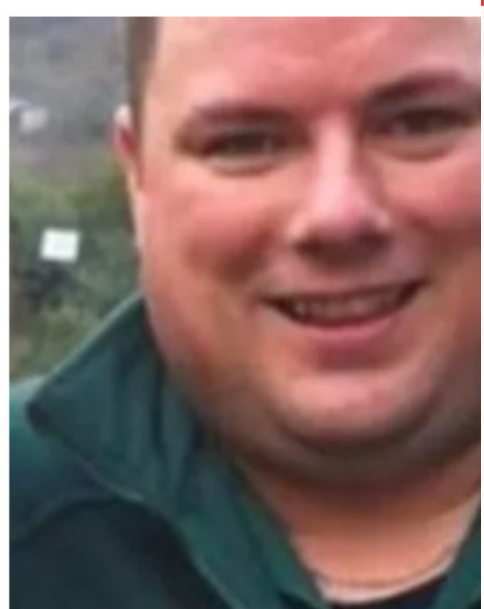
Your Area

Topics

Weather

Ambulance technician with incurable cancer to tie the knot after fundraiser exceeds expectations

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Wrexham.COM

Welsh Ambulance Service commends military's contribution to Covid-19 effort



the Leader

18th May

Welsh Ambulance Service is invites public to join brand new network.

By Matt Warner



0 comment

NorthWalesLive

Tributes to 'larger than life' ex-soldier and paramedic who died suddenly

Anthony Stephens passed away aged 49 after a cardiac arrest at his home

BBC

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Conwy man saved by defibrillator he helped raise money for

20 May



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk