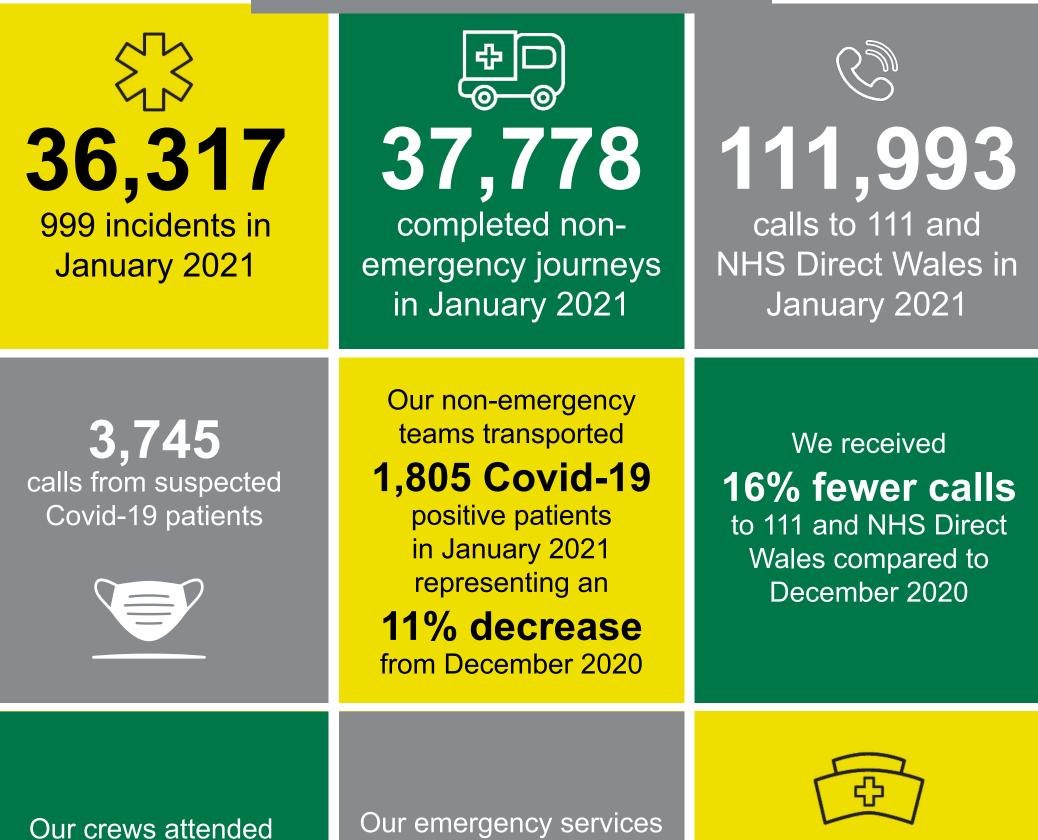


Welsh Ambulance Services NHS Trust Behind the Headlines February 2021

Operations in numbers



2,460 immediately lifethreatening Red calls

transported **17,509 patients** to hospital in January 2021

60.5% of calls

received through 111 and NHS Direct Wales were outside of 8.00am-6.30pm

1,355 incidents



incidents attended by Community First Responders, 17% higher than last month



4,420 journeys completed by Volunteer Car Drivers, 4% higher than last month



Remember: washing your hands regularly is your most efficient first line of defence against the Covid-19 virus

Social media highlight of the month



Published by Rachel Watling (admin) (?: - 19 January - 6

It is with deep sadness that we announce the death of colleague Paul Teesdale to Covid-19.

Paul had a distinguished career at South Wales Fire and Rescue Service before joining our Non-Emergency Patient Transport Service as a call handler.

Our thoughts and condolences are with Paul's family at this difficult time. ... See more



Jan 2021 • 31 days

TWEET HIGHLIGHTS

Top Tweet earned 110K impressions

It is with deep sadness that we announce the death of 'true gentleman' Paul Teesdale to Covid-19. Paul had a distinguished career @SWFireandRescue before joining our non-emergency service as a call handler. Our thoughts are with his family. Full tribute: bit.ly/2M8VeSM pic.twitter.com/u0uhXFJPdR







Get more likes, comments and shares When you boost this post, you'll show it to more people.

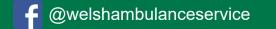
 96,270
 22,150

 People reached
 Engagements

 Set Set D Caroline Thomas, Joao Dias and 1.8K others
 268 Comments 281 shares

♠70 €379 ♥663

www.ambulance.wales.nhs.uk







Social media performance





542,343 post reach

6,574 page views

45,386 post engagements

| | 232 new followers 628k tweet impressions | 12.11 profile visits 852 mentions | Κ |
|------------------------------|---|--|----------------------------------|
| O Positive queries | Media activity 58 Routine queries | | 2 Negative queries |
| 9 | media interview requests | 26 | WAST mentions in the media |
| 5 | press releases published | 96 | internal pieces published |



experience at board meeting



www.ambulance.wales.nhs.uk





