

Welsh Ambulance Services NHS Trust

Behind the Headlines August 2022

Operations in numbers



39,473 999 incidents in July 2022



46,068

non-emergency journeys in July 2022



71,112

calls answered by NHS 111 Wales in July 2022

Our crews attended 4,134 immediately lifethreatening Red calls in July 2022

903

incidents attended by Community First Responders, 15% more than last month

29 fewer calls

were made to 111 NHS Wales compared to July 2022

Our emergency services transported

13,363 patients to hospital in July 2022



3,819

journeys completed by Volunteer Car Service Drivers, 5% fewer than last month

world.

#TeamWAST



81% of calls

received through NHS 111 Wales were outside of 8.00am-6.30pm

Happy #InternationalParamedicsDay

Jason Killens is the Chief Executive for

#IPD2022 pic.twitter.com/oHp1iYwt73

paramedics and first responders around the

A day to recognise and celebrate

Social media posts of the month



Welsh Ambulance Services NHS Trust

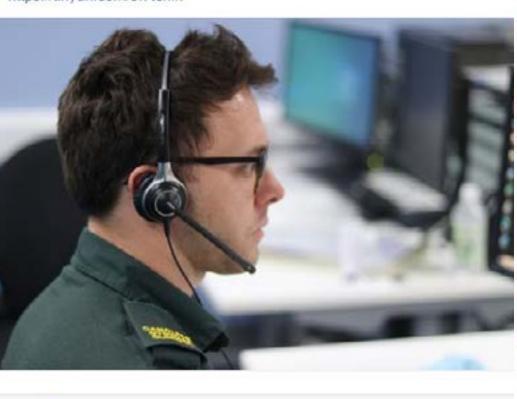
Published by Rachel Watting (admin) [?] 20 July 6

A fifth of 999 calls in the last fortnight were non-urgent, including from someone with laundry detergent in their eye and someone who had eaten a raw chicken kiev.

Sadly, we also continue to receive hoax calls.

The temperatures might have dropped, but the extreme pressure remains.

#HelpUsHelpYou and please use 999 appropriately 👉 https://tinyurl.com/5f7tcnfn





77,416 People reached 6,135

Boost post

welshambulanceservice

#ProudToBeAParamedic

View all Tweet activity





View Tweet activity

📆 📆 🚂 139

38 comments 425 shares



Social media performance



183 new followers

444,241 post reach

5,004 page views

42,406 post engagements



116

170k tweet impressions 32.2k profile visits

741 mentions

Media activity

Positive queries

Routine queries

Negative queries

12

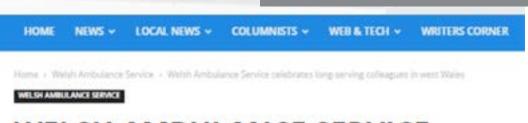
media interview requests

14

press releases published

internal pieces published

Coverage highlights



WELSH AMBULANCE SERVICE CELEBRATES LONG-SERVING COLLEAGUES IN WEST WALES Welsh Ambulance Service's appeal after record-breaking heatwave





Mary-Jayne's triathlon for Ambulance St greener with new plug-in hybrid Charity

Welsh Ambulance Service goes response cars





More v Protect yourself and the Welsh Ambulance Service in the

Paris is calling the Welsh Ambulance Service







We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk

heatwave