



Welsh Ambulance Services NHS Trust

Behind the Headlines

August 2022

Operations in numbers



39,473

999 incidents in July 2022



46,068

non-emergency journeys in July 2022



71,112

calls answered by NHS 111 Wales in July 2022

Our crews attended

4,134

immediately life-threatening Red calls in July 2022

903

incidents attended by Community First Responders, 15% more than last month

29 fewer calls

were made to 111 NHS Wales compared to July 2022

Our emergency services transported

13,363

patients to hospital in July 2022



3,819

journeys completed by Volunteer Car Service Drivers, 5% fewer than last month



81% of calls

received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month



Welsh Ambulance Services NHS Trust

Published by Rachel Watling (admin) [?] · 20 July

A fifth of 999 calls in the last fortnight were non-urgent, including from someone with laundry detergent in their eye and someone who had eaten a raw chicken Kiev.

Sadly, we also continue to receive hoax calls.

The temperatures might have dropped, but the extreme pressure remains.

#HelpUsHelpYou and please use 999 appropriately 🙌

<https://tinyurl.com/5f7tcnfm>

Happy #InternationalParamedicsDay

A day to recognise and celebrate paramedics and first responders around the world.

Jason Killens is the Chief Executive for #TeamWAST

#ProudToBeAParamedic

#IPD2022 pic.twitter.com/oHp1iYwt73



Get more likes, comments and shares
When you boost this post, you'll show it to more people.

77,416
People reached

6,135
Engagements

Boost post

5 26 89

139

38 comments 425 shares

View Tweet activity

View all Tweet activity

Social media performance



183
new followers

444,241
post reach

5,004
page views

42,406
post engagements



116
new followers

170k
tweet impressions

32.2k
profile visits

741
mentions

Media activity

1

Positive queries

61

Routine queries

13

Negative queries

12 media interview requests

14 press releases published

106 internal pieces published

Coverage highlights



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk