

Welsh Ambulance Services NHS Trust

Behind the Headlines April 2022

Operations in numbers



39,177

999 incidents in March 2022



52,008

non-emergency journeys in March 2022



60,750

calls answered by a NHS 111 Wales call handler in March 2022

Our crews attended

3,590

immediately lifethreatening Red calls in March 2022 Our non-emergency teams transported

1,417 Covid-19

positive patients in March 2022 representing a

106% increase from February 2022

10% more calls
were made to 111 NHS
Wales compared to
February 2022

1,175
calls from suspected
Covid-19 patients in
March 2022



869

incidents attended by Community First Responders, 12% more than last month





86% of calls

received through NHS 111 Wales were outside of 8.00am-6.30pm

Our emergency services transported

14,249 patients to hospital in March 2022



4,548

journeys completed by Volunteer Car Service Drivers, 12% more than last month



3,940

calls made to NHS 111
Wales were referred to
999 in March 2022



Social media posts of the month

The Welsh Ambulance Service appointed its first #PalliativeCare Paramedics last year, in what was also a UK ambulance service first.

Among them is Rosanna, who has written this thoughtful day in the life account of supporting people with a life-limiting illness at Swansea Bay NHS

https://bit.ly/3NiWJZI



Top Tweet earned 22,3K impressions

We appointed our first #PalliativeCare

Paramedics last year, in what was also a UK
ambulance service first.

Among them is Rosanna, who has written this thoughtful day-in-the-life account of supporting people with a life-limiting illness @SwanseabayNHS & bit.ly/3NiWJZI pic.twitter.com/jQUNQMJqvF



♠ 9 **₹3** 52 **♥** 219



126
new followers

329,192

3,363 page views

27,810 post engagements



138
new followers

154k
tweet impressions

22.7k

profile visits

938 mentions

Media activity

Positive queries

32

Routine queries

15

Negative queries

3

media interview requests

6

press releases published

131

internal pieces published



THE Welsh Ambulance Service will host its bi-monthly Board meeting next week.



Seriously injured trauma patients have higher chance of survival thanks to Wales Air Ambulance, new report reveals



DEESIDE.COM

LATEST TWEETS WEATHER TRANSPORT LDR CONTACT • •

Posted: Thu 31st Mar 2022 Updated: Thu 31st Mar

commends military's contribution

Welsh Ambulance Service

Cycling paramedics deployed by ambulance service to cope with Six Nations crowds

Paramedics from the Cycling Response Unit (CRU), based in Cardiff, now rush to treat patients on bicycles weighing 57kg that can carry the same medical kit found in regular ambulances





Life > People > First aid lesson helps teacher save mum's life

EDUCATION HEALTH PEOPLE

First aid lesson helps teacher save mum's life

Alice Alexander - @ March 3, 2022





We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk