

Welsh Ambulance Services NHS Trust

Behind the Headlines April 2021

Operations in numbers



37,580

999 incidents in March 2021



44,200

completed nonemergency journeys in March 2021



3,782 calls from suspected Covid-19 patients



Our non-emergency teams transported

581 Covid-19

positive patients in March 2021 representing a

49% decrease from February 2021

We received 6% fewer calls to 111 and NHS Direct Wales compared to February 2021

Our crews attended

2,469 immediately lifethreatening Red calls Our emergency services transported

19,589 patients to hospital in March

2021



56.3% of calls received through 111

and NHS Direct Wales were outside of 8.00am-6.30pm



1,202 incidents attended by **Community First** Responders, 9% lower than last month

5,553

journeys completed by Volunteer Car Drivers, 18% higher than last month



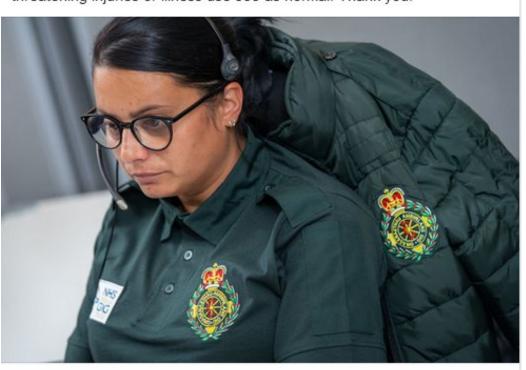
Remember: washing your hands regularly is your most efficient first line of defence against the Covid-19 virus

Social media highlight of the month



Welsh Ambulance Services NHS Trust

Our 111 phone service is experiencing high demand pan-Wales. Unless the condition of the patient has deteriorated, please refrain from making multiple calls. We are dealing with every case. For the most serious life threatening injuries or illness use 999 as normal. Thank you.



Get more likes, comments and shares When you boost this post, you'll show it to more people.

22,192 People reached

Engagements

886

Boost post

🗘 🔾 😥 Luke Ayres, Jennie Jones and 55 others

2 Comments 146 shares

Mar 2021 • 31 days

TWEET HIGHLIGHTS

Top Tweet earned 24.8K impressions

Earlier today HRH Prince William made a very special call to our Area Manager for 111 services @Chris nhswales in which he thanked the dedicated staff of the health advice service for their efforts during the pandemic. Read more here /> bit.ly/2OkUzhZ pic.twitter.com/w85t8iNmRa



990



₹3 14



www.ambulance.wales.nhs.uk



106

150,614

3,332 page views

11,307 post engagements



134 new followers

243k tweet impressions 14.9k

profile visits

880 mentions

Media activity

Positive queries

Routine queries

Negative queries

media interview requests

20

WAST mentions in the media

press releases published

internal pieces published

Coverage highlights

Welsh ambulance Operations Manager to climb Mount Kilimanjaro for staff charity

Darren Panniers, who has worked in the UK ambulance service for over 20 years will be raising money for The Ambulance Staff Charity.

(Line 1) 11 March 2021

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Posted: Wed 24th Mar 2021

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Tribute to 'one in a million' son Sunday, 21 March 2021 - Local People











The mum of a young Harlech man who NEWS last weekend has described him as "on a million".

Liam Ashton-Hughes died at Ysbyty Gwynedd in Bangor on Sunday, 14 Marc aged 30.

In 2010, Liam was diagnosed with pulmonary hypertension, a type of high I pressure that affects the arteries in the li and the right side of the heart. He was a university in Wolverhampton at the time, had to stop his studies.

Liam underwent a lung transplant in 201 and contracted viral pneumonia less tha

Covid crisis has been 'brutal'

this past year, Welsh paramedic tells LBC

Contact Us

30 March 2021, 16:42





Covid crisis has been 'brutal' this past y

1st March

News

Final farewell to paramedic Alan Haigh who made the 'ultimate sacrifice'

WalesOnline









NEWPORT SPORT BUSINE IN YOUR AREA WHAT'S ON RUGBY FOOTBALL SWANSEA CARDIFF

Staff in the emergency services reveal the mental

trauma they've faced during the pandemic 'At some point I'm very concerned that all the feelings people are putting to one side are going to come out'













By Mark Smith Health Correspondent



Picture: Barry Adams.



We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk



