

## **Welsh Ambulance Services NHS Trust**

## **Behind the Headlines** November 2022

Operations in numbers



37,765 999 incidents in October 2022



45,984 non-emergency journeys in October 2022



83,962 calls to NHS 111 Wales in October 2022

Our crews attended

4,551 immediately lifethreatening Red calls in October 2022

875 incidents attended by Community First Responders, 2% fewer than last month

**19% more** calls

were made to 111 NHS Wales compared to September 2022

Our emergency service transported

> 13,408 patients to hospital in October 2022

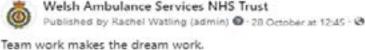


3,850 journeys completed by Volunteer Car Service Drivers, 7% more than last month



83% of calls received through NHS 111 Wales were outside of 8.00am-6.30pm

Social media posts of the month



After Sian Andrews suffered a cardiac arrest, it was thanks to the quick response from a Goodsam responder, #TeamWAST and the Emergency Medical Retrieval and Transfer Service - EMRTS Wales that helped save her life.

Read more & https://bit.ly/3NdAq7U





The life-saving cardiac responder app has been relaunched.

When a person is suffering a cardiac arrest and 999 is called, the @GoodSamApp will trigger an alert to the nearest GoodSAM responder.

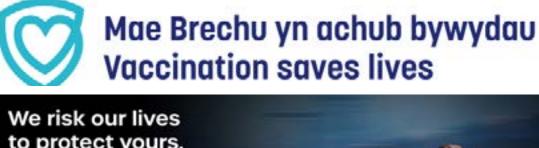
Read more and sign up today bit.ly/3D8gBdM

#everysecondcounts

pic.twitter.com/bXsewx4liK

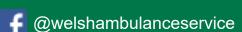


Campaigns











167,023 post reach

**4,101** page visits

102 new likes



84 new followers

tweet impressions

14.6k profile visits

mentions

Media activity

**Positive queries** 

**Routine queries** 

**Negative queries** 

media interview requests

press releases published

internal pieces published

**County Times** 

Coverage highlights

Dementia Matters events held across Powys by ambulance service



Cardiac arrest survivor reunited with

Cambrian News

lifesaver

24th October

Wales247

Cardiac responder app helps emergency crews save a life

Ahys Gregory | D-October 31, 2022



the Leader

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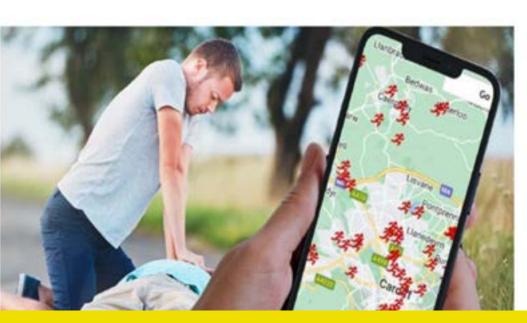
AMBIWLANS

Welsh Ambulance Service go digital with patient records



Get Involved Announcements Today Local Businesses E-Version

Life-saving cardiac responder app is back







We love hearing your feedback. If there is anything you'd like to share with us, add colleagues to the distribution list or just get in touch with us, you can email was.communications@wales.nhs.uk